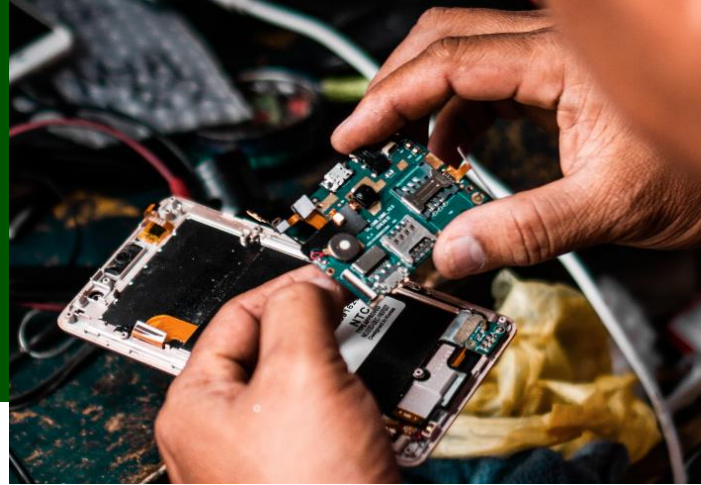




Extending product
life cycles*

Fact sheet:

Repairability



What it means to choose a green star product

Products marked with the green star are designed to help customers identify items within our ranges with a focus on reducing environmental impacts. Customers can use the information provided to filter and understand more about the products they're interested in or have purchased.

Why repairability matters

In 2020, it was estimated that in France, only 40% of faulty electronic devices were repaired. Being able to repair a device means that it can stay in use for longer, making better use of the materials used to produce it.

At present, the criteria only includes the L'Indice de Reparabilite. This is a scheme introduced by the French government that sets repairability standards for classes of electrical product. These standards are based on an assessment of what a customer could expect to repair and what has been done to make that possible, considering product design, availability of parts and instructions to help repair.

Its scope is increasing year by year. The devices covered at present include:

- Washing machines
- Dishwashers
- Dry vacuum cleaners
- Mowers
- Pressure Washers
- Grass trimmers.

The L'Indice de Reparabilite is a French scheme, but other governments (including the European Union and UK) are looking for ways to promote repair.

Criteria 1:



How we assess green star products

Before assessment, every green star product must meet:

- **All relevant legal requirements**
- **All Kingfisher policy requirements**

[You can access the Kingfisher policies here](#). These include Human Rights, Supply Chain Workplace Standards and Sustainable Packaging.

Products are also checked against a Watch List. The watch list contains several criteria or features, relevant to the product type, that if present disqualify the product from being marked with a green star. The relevant Watch List can be found at the end of this factsheet. The Watch List is reviewed and revised annually.

Life cycle assessments have not been completed for every green star product, but by employing policies and the Watch List Criteria in Kingfisher's Sustainable Home Product Guidelines, many factors in the life cycle of a product are considered.

Criteria 2:



Green star programme entry

The criteria for repairability is:

- [Products sold that have a L'Indice de Reparabilite grade of 9 or higher.](#)
 - Only products sold in France can qualify due to the scope of the scheme.

Providing Criteria 1 and 2 have been met, a product can be marked with the green star.

Reviewing and confirming green star status

- ⊕ All products nominated and that meet criteria 1 and 2 are assessed internally by our sustainability team and submitted to NGO Bioregional for external validation.
- ⊕ Once the external review is conducted, the product can then be confirmed and marked with the green star.
- ⊕ A full review is conducted annually to ensure all products continue to meet the selection criteria.

To find out more about NGO Bioregional, [click here](#)



Watch List Criteria relevant to repairability

This criteria lists features or aspects of products that make them unsuitable to be marked with the green star:

- ✘ Petrol powered tools.
- ✘ Components made from paper or wood that do not meet Kingfisher's Forest Positive policy.
- ✘ Recycled plastic products where the source of the plastic is not unknown and/or cannot be confirmed as being safe.
- ✘ Appliances that do not meet the energy rating levels described as '[efficient](#)' in [The Label 2020 project](#).
 - Cooking:
 - Cooker hoods with an energy label B rating or lower (A+++ to D rating)
 - Ovens with an energy label A rating or lower (A+++ to D rating)
 - Cooling:
 - Fridges, freezers and wine coolers with an energy label G rating (A to G rating)
 - Fridge freezers with an energy label E rating or lower (A to G rating)
 - Washing:
 - Washing machines with an energy label D rating or lower (A to G rating)
 - Washer dryers and dishwashers with an energy label E rating or lower (A to G rating)
 - Tumble dryers with an energy label A++ rating or lower (A+++ to D rating)
- ✘ Tools with a [L'Indice de Réparabilité](#) (Repairability Index) score of six or lower. This scheme, introduced by the French Government, aims to increase repairability by setting out clear requirements for product classes, scoring every product out of 10. For power tools, lawn mowers on sale in France must now be assessed. In time, more product classes will be added to the scheme - pressure washers will be added in 2023. Any tool with a score of six or lower will not be assessed for the green star marker in any of Kingfisher's markets.
- ✘ Products where the packaging contains PVC or expanded polystyrene.

