



Responsible Business Policies

www.kingfisher.com/ResponsibleBusinessPolicies

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Animal Welfare Policy Position Statement

www.kingfisher.com/AnimalWelfarePolicy

Policy vision

We seek to promote animal welfare in line with the 'five freedoms' for animal husbandry.¹

The Policy

- We will not commission or carry out animal testing of finished products.²
- We will not use any fur in our products.
 - To avoid the risk of real fur being sold as faux fur, we will implement controls to check the fibre composition of faux fur to ensure that only synthetic fibres are used.
- We will ensure that products that may contain feather and down (e.g. duvets, pillows) meet the following sourcing requirements:
 - Use synthetic fibre as a substitute for feather and down or
 - The feather and down is certified (we accept certification to the Responsible Down Standard, Global Traceable Down Standard or Downpass Standard).
- We will ensure that products that may contain leather (e.g. workwear gloves and boots) meet the following sourcing requirements:
 - Use synthetic leather as a substitute for real leather or
 - Specify to suppliers that any leather products should only be made from cow, buffalo, sheep, goat or pig that are bred for meat production.
- We will seek to promote animal welfare in our food sourcing for our own canteens and store cafés.
- We also aim to enable customers to create gardens with products that promote wildlife and nature conservation; see our Environment Policy at www.kingfisher.com/EnvironmentPolicy.

Our Responsible Business teams will be responsible for approving any animal-derived products to ensure they are not from controversial sources and comply with the requirements set out in this policy.

Related documents

Kingfisher's Responsible Business policies are available on our website at www.kingfisher.com/ResponsibleBusinessPolicies

Support and questions

If you have any questions about this policy, please email responsiblebusiness@kingfisher.com

¹ Developed by the UK Farm Animal Welfare Council, and set out in the World Organisation for Animal Health (OIE) guiding principles on animal welfare (see chapter 7 of the Terrestrial Animal Health Code: <https://www.oie.int/en/what-we-do/standards/codes-and-manuals/terrestrial-code-online-access/>).

² Although Kingfisher does not itself commission or carry out animal testing, it should be noted that some testing of ingredients/products may be carried out in our extended supply chain, in order to meet regulatory requirements, which is outside of our control.

Chemicals Policy Position Statement

www.kingfisher.com/ChemicalsPolicy

Policy vision

Through the responsible use of chemicals in our products and supply chain, we aim to protect our colleagues, customers and suppliers' workers in factories.

The Policy

We aim to go beyond regulatory requirements by controlling certain chemicals used in some of our own exclusive brand (OEB) products – focussing on three key areas:

- **Transparency:** We will work towards increasing transparency of chemicals used in our products and supply chain, taking a risk-based approach.
- **Chemicals management:** We will take a proactive approach to control chemicals used in our products and supply chain.
 - We will develop positions on unregulated substances, addressing risks through measures such as phasing out or substituting chemicals in products and manufacturing processes.
- **Innovation:** We will promote innovation in sustainable chemistry.

Related documents

Kingfisher's Responsible Business policies are available on our website at www.kingfisher.com/ResponsibleBusinessPolicies

Support and questions

If you have any questions about this policy, please email responsiblebusiness@kingfisher.com

Community Policy Position Statement

www.kingfisher.com/CommunityPolicy

Policy vision

To be part of a community that helps millions more people improve their homes.

The Policy

We believe that everyone should have a home they can feel good about. Yet for people living in difficult circumstances, that can seem impossible. Millions of us are living in homes that are unfit – too small, too dark, too cold, too damp. We will fight to fix bad housing across our markets and aim to help more than two million people whose housing needs are greatest by 2025.¹

Kingfisher and its retail banners will seek to tackle poor and unfit housing across our markets. This means:

- We will align our charitable actions and activities to focus on our core purpose of good homes, building repair and home improvement, to tackle poor and unfit housing across our markets.
- We will support our network of charitable foundations and other community activities through:
 - Our own contributions such as cash giving, employee time, product donations and other in-kind contributions.
 - Fundraising activities to encourage our colleagues and customers to contribute.
- We will only work with registered charities who can help us achieve our purpose and vision.
- We will support projects that deliver maximum return on investment, i.e. those that create sustainable change for our communities and have a measurable positive impact to our business, in line with our target to help more than two million people whose housing needs are greatest by 2025.
- We are committed to supporting appropriate emergency relief efforts at times of crisis, within our markets or further afield, in line with our emergency relief protocol.
- We may also support other charities on an ad hoc basis that are working to address issues of most concern to our colleagues and customers.
- We will measure our community activities in line with best practice² and report progress in our annual Responsible Business Report.
- We will conduct due diligence on prospective strategic partners, where our contribution is over £20,000 per annum.
- We will not support charity or community initiatives relating to:
 - Political parties or causes.
 - Religious organisations whose principal aim is to propagate a particular faith or belief.
 - Personal appeals by, or on behalf of, individuals.

Related documents

Kingfisher's Responsible Business policies are available on our website at www.kingfisher.com/ResponsibleBusinessPolicies

Support and questions

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¹ This will be measured from 2016/17 when we set the target.

² We use the best practice approach set out by Business for Societal Impact (SI) in the B4SI Framework (<https://b4si.net>).

Environment Policy Position Statement

www.kingfisher.com/EnvironmentPolicy

Policy vision

We aim to make sustainable living easy and affordable for our customers while also reducing our own environmental footprint.

The Policy

We recognise that our planet is facing unprecedented environmental challenges, including climate change and biodiversity loss. We are committed to helping find solutions to these challenges and as part of that commitment we are aligning our sustainability strategy to global targets on climate change, nature and biodiversity. We support the UN Sustainable Development Goals and are signatories to the UN Global Compact.

As a retailer we can reduce our impact through our own operations and services, and the products we sell – be it their design or the way they are sourced. We seek to make greener and healthier homes more affordable by providing our customers with Sustainable Home Products. These are products that help our customers to live more sustainably or are products that are sustainably sourced. They must meet at least one of our sustainability attributes which are set out in our Sustainable Home Product Guidelines at www.kingfisher.com/SHPGuidelines.

We are committed to taking action to address key impacts across the following areas:

Climate change

Across the Group, we will:

- Reduce carbon emissions in line with our science-based target to limit global temperature rises to 1.5°C.¹ This requires taking action in the following key areas:
 - Reducing emissions across our own operations by switching to renewable and low carbon energy and transport.
 - Working with suppliers to reduce supply chain emissions.
 - Working closely with logistics partners to minimise the carbon footprint across our store and home delivery channels as we grow our e-commerce sales.
 - Enabling our customers to reduce the carbon footprint of their homes through low carbon products and services (see further details below).

For our customers, we will:

- Provide innovative and affordable low carbon products and services.
- Seek to improve the energy and water efficiency of products – 100% of energy using products to be energy efficient by 2025; 100% of water using products to be water efficient by 2025.²
- Collaborate with suppliers to reduce the carbon footprint of key materials/products that have the most significant impact on our carbon footprint, e.g. cement, peat, metals, plastics.

Biodiversity, nature and forests

Across the Group, we will:

- Aim to be Forest Positive by 2025 – by creating more forests than we use; for further details see our Forest Positive Policy at www.kingfisher.com/ForestPositivePolicy.

¹ Kingfisher has a target approved by the Science Based Targets initiative (SBTi) which runs up to 2025. This covers scope 1, 2 & 3 impacts and is in line with the scale of reductions required to limit global warming to 1.5°C.

² Our energy and water efficiency standards are included in our Sustainable Home Product Guidelines, which are regularly updated.

- Seek to promote biodiversity and nature conservation across green spaces at our stores, offices and distribution centres.

For our customers, we will:

- Enable customers to create gardens with products that promote wildlife and nature conservation.
- Ensure all wood and paper we sell and use is sustainably sourced, in line with our Forest Positive Policy at www.kingfisher.com/ForestPositivePolicy.
- Move towards zero harm gardening including:
 - Ensuring that gardening products do not contain neonicotinoids, metaldehyde, glyphosate, 2,4-D.³
 - Removing peat across all our products by 2025, including bags of compost and growing media used for nursery products. **Note:** B&Q aims to remove peat used in compost bags by 2023.⁴
 - Increasing use of biodegradable plant pots and seek to ultimately eliminate single use plastic plant pots in our garden centres.
 - Promoting non-chemical alternatives to rodenticides.
 - Not selling any plants, seeds or bulbs that are non-native invasive species.⁵
- Aim to continue to reduce volatile organic compounds (VOCs).

Zero waste

Across the Group, we will:

- Seek to minimise waste and aim for zero waste to landfill.
- Increase our recycling rate to 90% by 2025.

For our customers, we will:

- Champion innovative products and services that are designed in line with circular economy principles that will make better use of resources, maximise the use of reusable and recyclable materials and reduce waste, to address growing resource scarcity.
- Empower customers to repair products, either themselves or through a repair service, helping to keep products in use for longer.
- Strive to improve the sustainability of our packaging (primary, secondary and tertiary). We will do this by reducing the volume of packaging materials, ensuring cardboard and wood is sustainably sourced (in line with our Forest Positive Policy at www.kingfisher.com/ForestPositivePolicy), and seeking to eliminate use of plastic packaging over the long-term; see Packaging Policy at www.kingfisher.com/PackagingPolicy for further details.
- Reduce the environmental impact of checkout/till receipts by offering customers the option of an electronic receipt and seeking to eliminate use of bisphenol chemicals in thermal paper.
- Minimise the environmental impact of plastics by:
 - Reducing the amount of plastic in products.
 - Avoiding use of plastic for carrier bags at checkouts (no single use or limited use plastic bags to be allowed).
 - Seeking to substitute single use plastic products and those which contribute to plastic pollution.
 - Seeking to establish customer take-back schemes in the UK for recycling plastic plant pots (where we have garden centres) and plastic paint containers.

To deliver on this policy, we will:

- Regularly assess our environmental impacts, risks and opportunities and set external targets and internal milestones to drive improvement, in line with key requirements of environmental management systems such as ISO14001.
- Ensure we have dedicated internal resources and expertise to manage environmental issues.

³ We are also committed to working with suppliers to ensure that the flowering plants we sell are not grown using neonicotinoids.

⁴ B&Q accounts for c.80% of Group sales of compost bags.

⁵ See our Sustainable Home Product Guidelines at www.kingfisher.com/SHPGuidelines for our list of non-native invasive plant species.

- Monitor performance against our environment commitments and report progress annually in our Responsible Business Report, which is externally verified.
- Engage our colleagues, suppliers, customers and other stakeholders to achieve our environmental commitments.

This policy applies across Kingfisher plc which includes the activities of Group functions and our Retail Banners. We will also seek to work with partners to apply relevant parts of the policy to business partnerships.

Related documents

- Sustainable Home Product Guidelines
www.kingfisher.com/SHPGuidelines
- Kingfisher's Responsible Business policies are available on our website at
www.kingfisher.com/ResponsibleBusinessPolicies

Support and questions

If you have any questions about this policy, please email responsiblebusiness@kingfisher.com

Forest Positive Policy Position Statement

www.kingfisher.com/ForestPositivePolicy

Policy vision

Forests are vital to the health of our planet – mitigating climate change, promoting biodiversity and providing livelihoods. We aim to become Forest Positive by 2025 – creating more forests than we use.

The Policy

Wood is the largest natural resource used across Kingfisher and is found in a wide range of our products, e.g. flooring, building materials, garden furniture, kitchen units and wallpaper.

In line with our Forest Positive aim, we are committed to:

- Ensuring there is no deforestation across our supply chain by 2025, including no human-induced forest degradation or conversion of natural ecosystems. We use the Accountability Framework initiative (AFi) to help define what this means for our business and monitor progress.¹
- Protecting forest landscapes including those in High Conservation Value areas, High Carbon Stock forests, and those which are part of an Intact Forest Landscape.

We recognise that forest communities and indigenous peoples play a vital role in protecting forests around the world and aim to support projects that empower these communities to safeguard critical forest landscapes. We are committed to protect human rights across our forest supply chain, in line with our Human Rights Policy at www.kingfisher.com/HumanRightsPolicy. We aim to ensure that the way we operate is consistent with the UN Declaration on the Rights of Indigenous People and seek to work with our suppliers to ensure they:

- Identify and respect indigenous peoples and local community rights, and ensure Free Prior Informed Consent prior to any activity where those rights are affected.
- Cooperate in remediation through appropriate measures reflecting the negotiated outcomes of the Free Prior Informed Consent process.

We require our suppliers to have due diligence in place to ensure no deforestation in their supply chain. Our approach is in line with due diligence regulations, including the UK Timber Regulation (UKTR) and EU Timber Regulation (EUTR).

We aim to create more forests than we use by taking action in three areas:

1. Responsible sourcing of wood and paper

Kingfisher's most significant impact on forests is through the sourcing of goods containing wood and/or paper. It is vital that we only source from forests that meet our responsible purchasing criteria for wood and paper (as set out below) in order to ensure we have a continued supply of wood over the long-term and to be sure that we are not contributing to deforestation.

¹ See <https://accountability-framework.org>. **Note:** All products containing wood and paper must comply with our responsible purchasing criteria and we will not accept products containing wood and paper that have been produced on land which has been subject to deforestation or conversion since 2010.

Kingfisher responsible purchasing criteria for wood and paper:

We require that all goods containing wood and/or paper are from one of the following responsible sources:

- **Recycled:** Verified/certified as recycled or reused (including pre-consumer or post-consumer sources).²
- **Sustainably managed** (shown below in order of preference):
 - FSC® (Forest Stewardship Council®) with FULL Chain of Custody throughout the supply chain.³ **Note:** This is the only certification scheme we accept for wood and paper harvested from tropical countries (see note below).
 - PEFC™ (Programme for the Endorsement of Forest Certification) with FULL Chain of Custody throughout the supply chain.⁴

Note about sourcing from tropical countries:

- We recognise that there may be greater risk of deforestation when sourcing timber from tropical countries and therefore currently only accept FSC® certification with FULL Chain of Custody for wood and paper harvested from tropical countries.

Note about 'endangered' and 'vulnerable' tree species:

- We recognise there are also risks associated with sourcing tree species classified as 'endangered' or 'vulnerable' under the IUCN Red List, or protected by listing on CITES Appendix III. To mitigate this risk, any products that are made from these tree species must carry FSC® certification with FULL Chain of Custody. A CITES Appendix III listed species must also carry a CITES export permit or certificate of origin.

Note about 'FLEGT⁵ licences':

- Any products containing timber exported from a country that has ratified a FLEGT Voluntary Partnership Agreement (VPA) with the EU should carry a FLEGT licence where applicable.

We also require all wood and paper to comply with relevant regulations, including the UK Timber Regulation (UKTR) and EU Timber Regulation (EUTR). Across our goods for resale supply chain, we require full chain of custody for FSC® and PEFC™ to ensure controls are in place back to the forest as well as information on the timber species and country of harvest. In higher risk cases (identified through our risk assessment), we also require information on the origin of the timber source including the first importer of the timber⁶ and forest origin, or where we source composite products/paper, we require the location of the mill. Where we directly import goods into the UK or the EU (i.e. where we are the Operator as defined under the relevant timber regulation), we also require further due diligence as required under the UK and EU Timber Regulations.

Our Forest Positive Responsible Sourcing of Wood and Paper Products: Vendor Guidelines at www.kingfisher.com/ForestPositiveGuidelines set out further details of how we manage responsible sourcing of wood and paper, covering procurement, labelling, traceability and data assurance.

2. No deforestation through other materials we use

In addition to responsible sourcing of timber, we seek to ensure that we do not contribute to deforestation through other materials we use that have an impact on forests.

² This includes FSC® recycled and PEFC™ recycled.

³ Full chain of custody is required for all goods for resale and catalogue paper. It is our preference for other goods not for resale and construction materials.

⁴ Full chain of custody is required for all goods for resale and catalogue paper. It is our preference for other goods not for resale and construction materials.

⁵ **Forest Law Enforcement, Governance and Trade.** The EU's FLEGT Action Plan was established in 2003. It aims to reduce illegal logging by strengthening sustainable and legal forest management, improving governance and promoting trade in legally produced timber.

⁶ 'First importer' is the trading company that imports the wood/paper material from the country/jurisdiction where the wood was harvested into a different country or jurisdiction. This therefore means that if wood/paper material has been imported via several countries, Kingfisher could identify the trader responsible for importing from the country of origin.

We are committed to regularly reviewing deforestation risks by identifying materials in products that may be derived from forests or linked to deforestation. We have identified a small number of product ranges where there are risks and we seek to take a responsible approach to sourcing materials for these products:

- We sell a number of products containing leather (e.g. workwear gloves and boots) and we require our suppliers to ensure the sourcing of this material does not contribute to deforestation.
- We sell candles which may contain palm oil. To mitigate the risk, we require any palm oil used in candles to be Roundtable on Sustainable Palm Oil (RSPO) certified.
- We also sell a number of products that contain non-timber forest related materials including coir (e.g. within compost), cork (e.g. cork boards), rubber (e.g. rubber gloves) and rattan/ bamboo (e.g. within furniture). We require that these are from known, legal sources and carry an independent responsible sourcing certification where possible.

3. Protecting and restoring forests

We aim to create more forests than we use by supporting forest restoration projects.

We will work in partnership with organisations to support projects that have a long lasting and positive impact on forests. We will seek to:

- Protect and restore forests and ecosystems that are critical because they are (or were) in a High Conservation Value area, a High Carbon Stock forest, or part of an Intact Forest Landscape.
- Support an approach which places indigenous peoples and local communities at the heart of safeguarding and restoring forests.
- Strengthen livelihoods from forest product value chains, supporting smallholders and enabling forest communities to build strong local economies while also protecting the natural resources they depend upon.
- Support forest communities to adapt to and mitigate climate change.

To deliver on this policy, we will:

- Regularly assess our impacts, risks and opportunities on forests and related ecosystems and set external targets and internal milestones to drive improvement.
- Monitor performance against our Forest Positive commitments and report progress annually in our Responsible Business Report at www.kingfisher.com/ResponsibleBusinessReport which is externally verified.
- Engage our colleagues, suppliers, customers and other stakeholders to achieve our Forest Positive commitments and collaborate with suppliers to help build their capacity to achieve our aims.

This policy applies across Kingfisher plc which includes the activities of Group functions and our Retail Banners. We will also seek to work with partners to apply relevant parts of the policy to business partnerships.

Related documents

- Forest Positive Responsible Sourcing of Wood and Paper Products: Vendor Guidelines www.kingfisher.com/ForestPositiveGuidelines
- Kingfisher's Responsible Business policies are available on our website at www.kingfisher.com/ResponsibleBusinessPolicies

Support and questions

If you have any questions about this policy, please email responsiblebusiness@kingfisher.com

Human Rights Policy Position Statement

www.kingfisher.com/HumanRightsPolicy

Policy vision

We are committed to respect and uphold the human rights (fundamental rights and freedoms) of every individual affected by our business activities including our customers, employees, workers in our supply chain, and local communities.

The Policy

We aim to ensure our approach to human rights is in line with international agreements and guidelines including the United Nations Guiding Principles on Business and Human Rights, the International Bill of Human Rights (which includes the Universal Declaration of Human Rights), the UN Global Compact, the International Labour Organisation's Declaration on Fundamental Principles and Rights at Work, the Children's Rights and Business Principles and UN conventions on the elimination of discrimination.

We commit to:

- Regularly review human rights risks (including modern slavery risks) associated with our business, including risks across our own operations and our supply chain. This includes taking an approach to risk assessment which:
 - Identifies potential risks to individuals and ways we can minimise these risks.
 - Assesses risks of new business acquisitions, restructuring or disposals.
 - Regularly assesses ongoing risks associated with existing business activities.
- Promote respect for human rights in our Code of Conduct at www.kingfisher.com/CodeofConduct which applies to all Kingfisher colleagues and third parties.¹
- Make it easy for anyone to report to us any concerns about human rights, including provision of a confidential whistleblowing service for colleagues and third parties; see our Whistleblowing Policy at www.kingfisher.com/WhistleblowingPolicy.
- Take swift action to address any concerns raised about human rights including:
 - Fully investigate any alleged breaches of human rights.
 - Promote access to remedy for any victims of human rights abuses connected to our operations.
- Carry out due diligence to mitigate risks across our own operations and supply chain. Our most significant human rights risks (including modern slavery risks) are across our supply chain and we seek to address these risks through our ethical sourcing commitments (see further details below). Within our own operations, our priority is to create an inclusive workplace where everyone feels valued and respected, can be themselves and reach their potential. We seek to achieve this through our People and Culture Plan, which includes our Diversity and Inclusion strategy.
- Provide colleague training on human rights / modern slavery risks.
- Work with business partners (e.g. franchise partners and joint ventures) to promote human rights across business partnerships, as we expect all our partners to share our commitment on human rights and to uphold the same standards.
- Regularly monitor performance on key human rights issues (including ethical sourcing and diversity and inclusion) and report progress annually in our Responsible Business Report, our Modern Slavery Statement (required under UK law) and Devoir de Vigilance Statement (required under French law).

¹ By **third party** we mean all suppliers, vendors, service providers, intermediaries, agents, business partners, external consultants, charities, advisors or entities contracted or proposed to be contracted or engaged by Kingfisher.

Ethical sourcing

We have identified our supply chain as a key area of risk and seek to address this through ethical sourcing. We commit to:

- Require all suppliers to comply with our Supply Chain Workplace Standards² (as stated in our Code of Conduct, and we expect it to be stipulated in supplier contracts).
- Monitor performance of suppliers to address key risks; see details below for the approach we take to ethical and environmental assurance for Goods For Resale (GFR) and services and Goods Not For Resale (GNFR). **Note:** we seek to use monitoring tools which are credible and provide us with an independent assessment of supplier performance. We currently use Sedex and Amfori BSCI for GFR and EcoVadis for GNFR.
- Work in partnership with external stakeholders (including other companies and non-governmental organisations) to find solutions to human rights issues across our supply chain – taking an approach that goes ‘beyond audit’.

Ethical and environmental assurance – Goods for Resale (GFR)

We require all our suppliers to comply with our [Supply Chain Workplace Standards](#) and we are committed to monitoring performance of our Goods for Resale (GFR) suppliers.

We expect our suppliers to:

- Use collaborative platforms (either Sedex or Amfori BSCI) to share supply chain information with us, including details of ethical risks and audits.
- Engage with us so that we can assess the risk of all production sites that supply us with finished goods; this is to enable identification of high-risk sites for ethical audit. Our risk assessment takes into account country risk and sector risk.
- Have a valid ethical audit of high-risk production sites; see our Ethical Sourcing Vendor Guidelines at www.kingfisher.com/EthicalSourcingGuidelines for details of how we define high-risk sites and what we require for an ethical audit to be valid, e.g. type of audit we accept, timescales for audit.
- Act on the audit findings to close out critical and business critical non-conformance issues (in line with timescales outlined by auditor). We recognise that business critical issues pose a serious risk for workers and therefore we expect suppliers to take decisive and swift action where these are identified.

The detailed process we follow to monitor suppliers is tailored according to the type of products supplied to us – Own Exclusive Brand (OEB), Branded and Unbranded. Further details are set out in our [Ethical Sourcing Vendor Guidelines](#).

Ethical and environmental assurance – Services and Goods not for Resale (GNFR)

We use many suppliers for services such as logistics, IT, facilities management and construction. We also buy goods not for resale (GNFR) such as staff uniforms, stationery and home delivery packaging.

We commit to:

- Regularly assess the environmental and ethical performance of our key suppliers.³ We currently use EcoVadis to assess suppliers. The EcoVadis assessment covers four areas – labour and human rights, environment, ethics and sustainable procurement. We aim to work with suppliers that demonstrate a strong commitment to sustainability by achieving a rating of ‘silver’ or above in the EcoVadis assessment. As a minimum standard, suppliers are required to achieve a ‘bronze’ rating within 12 months of the assessment.
- Carry out a Sedex ethical audit for high-risk suppliers of services and goods not for resale (GNFR) which meets our detailed audit requirements (set out in our Ethical

² Our Supply Chain Workplace Standards are aligned to the Ethical Trading Initiative (ETI) Base Code and additional requirements included in the standards set by Sedex and Amfori BSCI.

³ We define our key GNFR suppliers as those where our annual spend is over £75,000.

Sourcing Vendor Guidelines at www.kingfisher.com/EthicalSourcingGuidelines).⁴
Kingfisher's risk assessment takes into account the sector risk, country risk and spend.
We work with NGOs and other stakeholders to regularly review risks and these are approved by relevant Directors on a periodic basis.⁵

This policy applies across Kingfisher plc which includes the activities of Group functions and our Retail Banners. We will also seek to work with partners to apply relevant parts of the policy to business partnerships.

Related documents

- Supply Chain Workplace Standards
www.kingfisher.com/SCWorkplaceStandards
- Code of Conduct
www.kingfisher.com/CodeofConducts
- Ethical Sourcing Vendor Guidelines
www.kingfisher.com/EthicalSourcingGuidelines
- Supplier guidance note on how to register on Sedex
www.kingfisher.com/SedexGuidance
- Kingfisher's Responsible Business policies are available on our website at
www.kingfisher.com/ResponsibleBusinessPolicies

Support and questions

If you have any questions about this policy, please email responsiblebusiness@kingfisher.com

⁴ Full details of our audit requirements are set out in our Ethical Sourcing Vendor Guidelines. We use the GFR audit requirements for auditing new uniform suppliers. For service providers, we follow the approach set out in the SMETA supplement for service providers.

⁵ On a periodic basis, the high-risk areas for GNFR are reviewed and confirmed by the Group Responsible Business Director, together with the Chief Financial Officer and Group Procurement Director.

Sustainable Packaging Policy Position Statement

www.kingfisher.com/PackagingPolicy

Policy vision

Recognising the increasing concern around the environmental impacts of unsustainable packaging materials, we aim to continuously strive to improve the sustainability of our packaging whether through Kingfisher or vendor led initiatives.

Objectives

Our Own Exclusive Brand (OEB) product packaging must have the lowest possible environmental impact while protecting, delivering and presenting our brands in perfect condition to our customers. This means:

- We will use Eco-design principles to never overpackage our products.
- We aim to minimise packaging waste within our supply chain.
- We aim to maximise the use of recycled materials in our packaging.
- We will adopt reusable alternatives to traditional packaging formats where possible.
- We will eliminate problematic and unnecessary packaging materials.
- We will use materials which are widely recycled.
- Any packaging waste generated throughout our business will be recycled using the most efficient processes.
- We will explore any viable closed loop recycling schemes for our packaging waste.
- We will seek to replace and ultimately eliminate all single use plastics in our packaging.

Related documents

- Sustainable Packaging Guidelines
www.kingfisher.com/PackagingGuidelines
- Kingfisher's Responsible Business policies are available on our website at
www.kingfisher.com/ResponsibleBusinessPolicies

Support and questions

If you have any questions about this policy, please email packaging@kingfisher.com

Other related documents

Code of Conduct

www.kingfisher.com/CodeofConduct



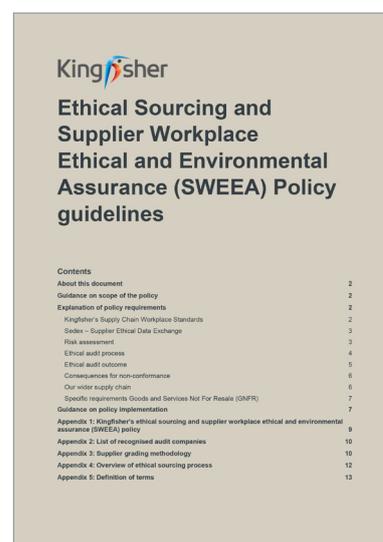
Sustainable Home Product Guidelines

www.kingfisher.com/SHPGuidelines



Supply Chain Workplace Standards

www.kingfisher.com/SCWorkplaceStandards



Approved by **Group Executive members: Chief Executive Officer, Chief Offer and Sourcing Officer, Chief People Officer, Chief Financial Officer.**
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SCREWFIX

