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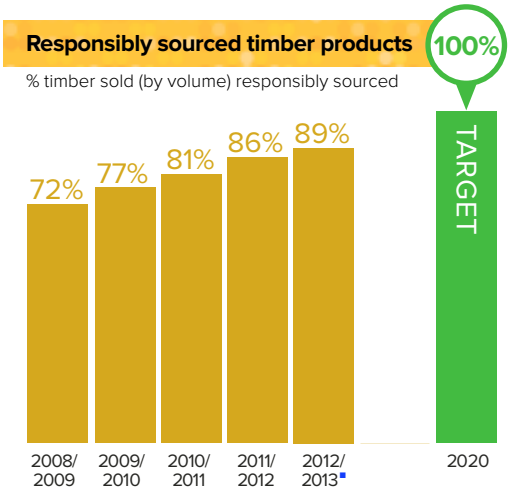
This data document is an appendix to our Net Positive Report 2012/13.

We also publish a Net Positive data methodology document, available online at www.kingfisher.com/NetPositiveResources. This provides further details of the methodology we use to calculate our Net Positive data including conversion factors and definitions.

KPMG has provided limited assurance over selected performance data for the year 2012/13 marked with a blue square in the report. Their full assurance report is set out on pages 55-56 of our Net Positive Report 2012/13 (www.kingfisher.com/NetPositiveReport).

TIMBER

KEY DATA



DETAILED DATA

Responsibly sourced timber products

	Unit	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13▪
Total timber sold	million m^3 RWE	5.15	5.86	5.43	6.05	6.47	7.10	6.46
Responsibly sourced timber sold	million m^3 RWE	3.57	4.18	3.90	4.68	5.24	6.11	5.75
Responsibly sourced timber sold	% of total	69%	71%	72%	77%	81%	86%	89%

Responsibly sourced timber products – breakdown by category

	Unit	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13▪
FSC-certified	million m^3 RWE	2.35	2.60	2.57	3.02	3.56	3.40	2.79
Formally working towards FSC certification	million m^3 RWE	0.08	0.04	0.04	0.06	0.04	0.01	0.06
PEFC-certified (includes endorsed schemes)	million m^3 RWE	1.12	1.53	1.29	1.60	1.63	2.69	2.90
Verifiable recycled material	million m^3 RWE	0.019	0.007	0.004	0.004	0.011	0.008	0.003
Total responsibly sourced	million m^3 RWE	3.57	4.18	3.90	4.68	5.24	6.11	5.75

Our 2020 target is 100% responsibly sourced timber and paper in all our operations. Our 2012/13 our Group data covers timber used in our products. We are working to develop data collection systems to track other timber and paper used in our day to day operations, from packaging, to office paper and timber used in construction.

We report data in volume sold (m^3) of roundwood equivalent (RWE), using RWE conversion factors from the environmental organisation WWF.

In 2012/13, data was collected from Operating Companies and joint ventures which account for 96% of the Group turnover (96% or higher in previous years).

Our data covers products made entirely of timber and containing a high proportion of timber. In addition, our UK and French Operating Companies also report data for products with smaller quantities of timber.

▪Within KPMG's limited assurance scope

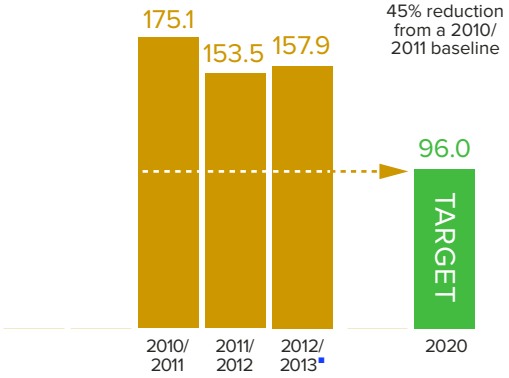
ENERGY

KEY DATA

Property portfolio energy intensity

-45%

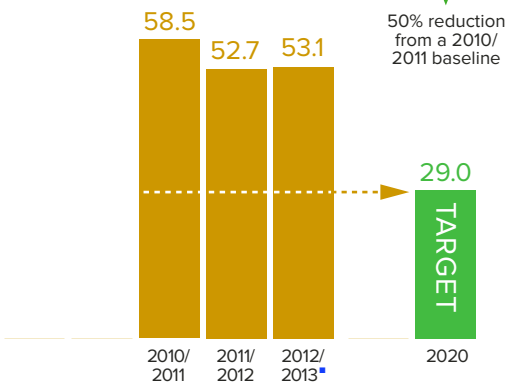
kWh/m² reported floor space



Property portfolio carbon intensity

-50%

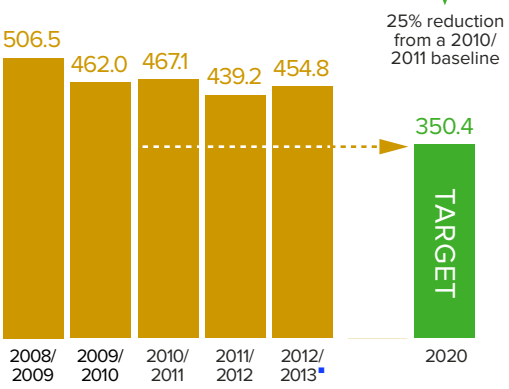
Kg CO_2 equivalent/m² reported floor space



Absolute carbon footprint

-25%

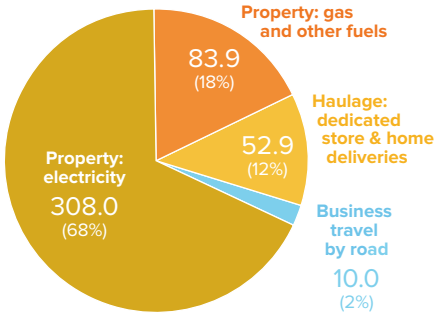
Thousand tonnes CO_2 equivalent



Our carbon footprint data covers key carbon emissions from property energy use, dedicated delivery fleets and business travel by road.

2012/13▪ carbon footprint detail

Thousand tonnes CO_2 equivalent



DETAILED DATA

We calculate our carbon emissions using the CO_2 equivalent (CO_2e) emission factors published by the UK government (DEFRA) where available. Our Net Positive data collection methodology document provides further detail on our emission factors.

Property energy use – detailed data

	Unit	2005/06	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13▪
Stores									
Energy use	GWh	1,009	1,050	1,080	1,135	1,087	1,157	1,045	1,116
Energy intensity	kWh/m² reported floor space	u/a	u/a	u/a	u/a	u/a	175.3	151.7	157.0
Offices & other buildings									
Energy use	GWh	u/a	u/a	u/a	31	31	53.0	53.0	50.0
Energy intensity	kWh/m² reported floor space	u/a	u/a	u/a	u/a	u/a	196.6	200.2	180.8
All sites – stores, offices & other buildings									
Energy use	GWh	1,009	1,050	1,080	1,166	1,118	1,210	1,098	1,166
Energy intensity	kWh/m² reported floor space	u/a	u/a	u/a	u/a	u/a	175.1	153.5	157.9

Our property energy data covers all our stores and also offices and other buildings (e.g. distribution centres) in cases where we directly pay the energy bill. The data for offices and other buildings was collected from 2010/11.

Continued....

▪Within KPMG's limited assurance scope

ENERGY

The scope of the data covers all our Operating Companies and joint ventures. However, some estimates were made for Castorama Russia and Castorama Poland in 2008/09.

We collected data on propane used in forklift trucks for the first time in 2012/13. This was reported by our Operating Companies and joint ventures which account for 79% of our Group turnover. We have included data on forklift trucks going back to our target baseline year of 2010/11 (with data estimated for Brico Dépôt France in 2010/11) and therefore the total energy use data for prior years is not the same as figures reported in our CR Report 2011/12.

We also made some minor amends to the energy data for prior years due to improvements in our data collection systems in our French Operating Companies.

Our energy intensity is measured relative to 'reported' floor space. This includes gross internal area + external sales area. In previous years we calculated energy intensity using total sales area (internal and external), but switched to the reported floor space in 2012/13 since this is a more accurate measure of our energy intensity. We have estimated the 'reported floor space' back to our target baseline year of 2010/11.

Our electricity consumption accounted for 61% of our total energy use in 2012/13 and energy-saving initiatives led to a 3% reduction in electricity intensity from 2011/12 and an 8% reduction from 2010/11.

Property carbon emissions – detailed data

	Unit	2005/06	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13▪
Stores									
Carbon emissions from energy use	tonnes CO_2e	369,032	395,334	410,834	428,278	391,277	385,033	358,340	374,097
Carbon intensity	kg CO_2e/m^2 reported floor space	u/a	u/a	u/a	u/a	u/a	58.0	52.0	52.6
Offices & other buildings									
Carbon emissions from energy use	tonnes CO_2e	u/a	u/a	u/a	12,091	10,997	18,863	18,953	17,791
Carbon intensity	kg CO_2e/m^2 reported floor space	u/a	u/a	u/a	u/a	u/a	70.3	72.2	64.9
All sites – stores, offices & other buildings									
Carbon emissions from energy use	tonnes CO_2e	369,032	395,334	410,834	440,369	402,274	403,896	377,293	391,888
Carbon intensity	kg CO_2e/m^2 reported floor space	u/a	u/a	u/a	u/a	u/a	58.5	52.7	53.1

Carbon footprint – by source

Key carbon emissions included in the scope of our absolute carbon reduction target

	Unit	2005/06	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13▪
Property: electricity	tonnes CO_2e	312,583*	336,335*	352,748*	362,667	330,976	312,187	306,467	308,000
Property: gas and other fuels	tonnes CO_2e	65,714*	68,911*	68,963*	77,702	71,299	91,709	70,826	83,888
Haulage: dedicated store & home deliveries	tonnes CO_2e	48,072*	61,332*	67,843	60,122	53,452	54,085	52,425	52,933
Business travel by road[1]	tonnes CO_2e	4,573*	4,893*	5,369*	5,968*	6,276	9,160	9,479	9,998
Total carbon footprint	tonnes CO_2e	430,942	471,471	494,923	506,459	462,003	467,141	439,197	454,819
Total carbon footprint relative to sales	tonnes CO_2e per £m retail sales	54	56	53	50	43	44	40	42

*Estimated data based on turnover

1 Business travel by road includes scope 1 emissions from company cars and scope 3 emissions from non-company car use.

Carbon footprint – breakdown by Greenhouse Gas Protocol scope

Wider carbon footprint including additional carbon emissions to those included in our absolute carbon reduction target

	Unit	2005/06	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13▪
Scope 1									
Property: gas and other fuels	tonnes CO_2e	65,714*	68,911*	68,963*	77,702	71,299	91,709	70,826	83,888
Haulage: dedicated store & home deliveries	tonnes CO_2e	48,072*	61,332*	67,843	60,122	53,452	54,085	52,425	52,933
Business travel by road	tonnes CO_2e	4,573*	4,893*	5,369*	5,968*	6,276	9,160	9,479	9,998
Scope 2									
Property: electricity	tonnes CO_2e	312,583*	336,335*	352,748*	362,667	330,976	312,187	306,467	308,000
Scope 3									
Business travel by air	tonnes CO_2e	5,523	5,909	6,484	7,208	5,894	5,789	6,925	6,128
Haulage: 3rd party non-dedicated fleet deliveries from distribution centres to stores	tonnes CO_2e	10,414*	11,141*	12,226	9,571	21,972	26,343	54,637	48,644

Continued....

▪Within KPMG's limited assurance scope

ENERGY

Unit		2005/06	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13▪
Haulage: Estimated exports arranged by the Kingfisher Sourcing Organisation	tonnes CO_2e	53,128*	56,837*	62,370	46,878	45,808	78,909	74,628	61,711
Waste	tonnes CO_2e	28,474	30,975	29,508	24,605	22,237	14,424	15,909	15,513
Water & effluent	tonnes CO_2e	1,291*	1,381	1,314	1,580	1,333	1,373	1,268	1,329
Totals by scope									
Scope 1 total	tonnes CO_2e	118,359	135,136	142,175	143,792	131,027	154,954	132,730	146,819
Scope 2 total	tonnes CO_2e	312,583	336,335	352,748	362,667	330,976	312,187	306,467	308,000
Scope 3 total	tonnes CO_2e	98,830	106,243	111,902	89,842	97,244	126,838	153,367	133,325
Scope 1, 2 and 3 total	tonnes CO_2e	529,772	577,714	606,825	596,301	559,247	593,979	592,564	588,144

* Estimated data based on turnover

Customer energy

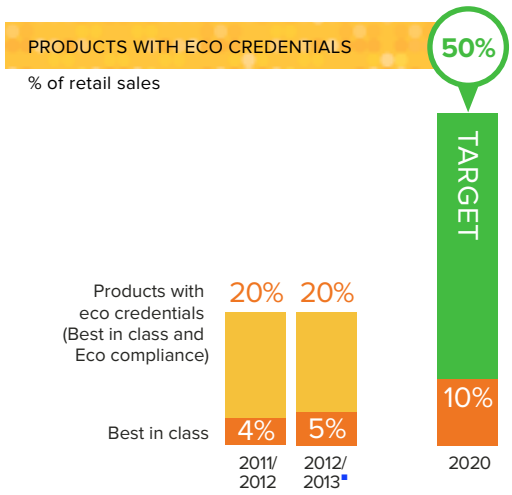
	Unit	2011/12	2012/13▪	Cumulative total from 2011/12
Customer energy savings Estimated amount of energy saved by customers (in a year) through use of energy-saving products and services they purchased from us	kWh	2,485,503,764	2,570,290,395	5,055,794,159
Renewable energy Estimated amount of renewable energy generated by customers (in a year) through use of renewable energy products they purchased from us (based on an 'energy efficient' home)	kWh	11,062,596	49,843,731	

The data in this customer energy section is calculated using a model we have developed with sustainability experts BioRegional. This is explained in detail in our data collection methodology document (www.kingfisher.com/NetPositiveResources).

▪Within KPMG's limited assurance scope

INNOVATION

KEY DATA



DETAILED DATA

Products with eco credentials

	2011/12	2012/13▪
'Best in class' products – the most innovative eco products and services in our ranges	£464.2 m (4% of retail sales)	£501.3m (5% of retail sales)
'Eco compliance' products – products with some eco credentials e.g. responsibly sourced timber	£1762.5 m (16% of retail sales)	£1,606.2 m (15% of retail sales)
All products with eco credentials – including 'best in class' and 'eco compliance' products	£2226.7 m (20% of retail sales)	£2,107.5m (20% of retail sales)

Data in this CR Report includes 50% of our Koçtaş joint venture. The data in our Annual Report on sales of products with eco credentials (£2.1 bn) excludes Koçtaş, but the figure is the same when rounded up to £bn.

We have calculated the % contribution of products with eco credentials to total retail sales. The total retail sales figure is calculated from data in our Annual Report 2012/13 – total Operating Company sales plus 50% of the Koçtaş sales (page 82).

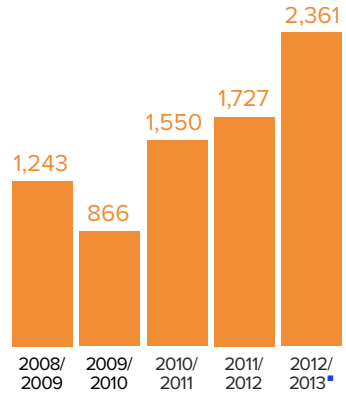
▪Within KPMG's limited assurance scope

COMMUNITIES

KEY DATA

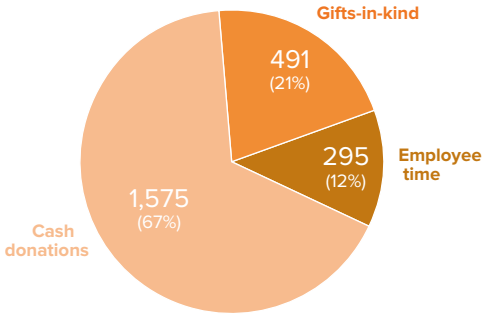
Community investment

£ thousand



2012/13▪ community investment by category

£ thousand



DETAILED DATA

Community investment

	Unit	2005/06	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13▪
Cash donations	£ thousand	376	324	295	597	417	952	1,213	1,575
Gifts-in-kind	£ thousand	692	499	577	461	301	395	279	491
Employee time	£ thousand	88	164	232	185	148	203	235	295
Total community investment	£ thousand	1,156	987	1,104	1,243	866	1,550	1,727	2,361

We have changed the way we calculate product donations this year – using cost price rather than retail price – in line with best practice. We record the retail price and then estimate the cost price based on an average mark up for products. We have also amended data for previous years as well.

Our data in 2012/13 comprises:

- Cash donations: charitable giving of £1,205 thousand and commercial initiatives in the community of £370 thousand.
- Gifts-in-kind: retail product donations of £174 thousand (valued at cost price) and other gifts (including unsaleable goods donated to local communities) of £317 thousand.
- Employee time: management time of £87 thousand and volunteering in company time of £208 thousand.

Kingfisher corporate head office – evaluation of charity partnership projects 2012/13

Community partner / programme	Inputs 2012/13	Benefits (measured from evaluation)
Save the Children Global Education Fund – donation to this programme which aims to significantly increase the number of children who access and complete a quality, inclusive, basic (primary) education. This operates in conflict-affected and fragile states.	£20,000 cash donation	**Business benefits** • Raises educational standards among communities within our supply chain. • Meets Kingfisher's charities criteria to support an international charity. **Community benefits** • Support helps the GEF reach 10.6 million children • Benefiting children receive a quality education in the classroom and at home that is tailored to their needs.
Eden's Creative Outdoor Learning Project at the Southbank – a partnership project which aims to inspire primary school teachers to help children learn from outdoors, delivered through training workshops for teaching staff.	£16,500 cash donation – for delivery of the project between 2012 and 2013	**Business benefits** • Supports a London based project in the locality of Kingfisher's corporate head office. • Builds skills, reflecting one of our core Net Positive themes . **Community benefits** • Enabled 43 primary school teachers to attend a free training day. • Teachers learnt new techniques for encouraging outdoor play and learning. • Children at 43 schools were reached via the course participants. *"I am really looking forward to introducing my nursery class to some of the great ideas from the training. Powerful numbers spring to mind: just 2 trainers from the Eden Project sow seeds of ideas far and wide, so that in just 1 class, in just 1 school, 52 children reap the rewards. I'm not a maths teacher, but this sounds like good economic sense to me!"* Course participant

Continued....

▪Within KPMG's limited assurance scope

COMMUNITIES

Community partner / programme	Inputs 2012/13	Benefits (measured from evaluation)
Singakwenza (South Africa) – a charity partnership project providing low cost, high impact Health and Early Education through empowerment programmes to economically disadvantaged communities, particularly in rural areas of KwaZulu Natal.	Cash donation of £7,500 towards a second mobile vehicle, and additional in-kind support to help fund raising initiatives.	**Business benefits** • Helps to tackle issues around access to healthcare which can impact on the supply chain. • Links to education, part of the Communities focus area of Net Positive. **Community Benefits** • 78 children were direct beneficiaries of the early childhood development programme. • 54 delegates attended workshops, indirectly benefiting 568 children • Over 6,000 treatments were provided via the mobile clinic. *"The teacher from [the local primary school] came to see me last week to ask what materials I am using and what programme I use to teach my Grade R's, because my children are different from all the other children. She wanted to see my toys and my lesson plans, because my children are able to complete their tasks, do their homework, and do activities that most of the other children can't do".* Zandile Ndlovu, owner and teacher at Mickey Mouse Educare Centre
Shelter – a donation in lieu of paper Christmas cards.	£3,500 cash donation.	**Business benefits** • Reinforces Kingfisher's corporate purpose of Better Homes Better Lives. **Community Benefits** • Provides essential support to individuals and families facing housing issues or homelessness including through a national helpline and family support services. • Kingfisher's donation will help 12 people to find and keep a home (based on average costs). *"Our work has never been needed more – the number of homeless families has increased by 50% in the past year and on Christmas Day in the UK, 82,480 children woke up homeless"* Shelter

EMPLOYEES

KEY DATA

DETAILED DATA

Health & safety – Fatalities

	Unit	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13▪
Work-related fatalities	number	1	2	0	0	0	0	0

Health & safety – Work-related employee accidents: major and over three-day

	Unit	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13▪
Accident numbers								
Major accidents	number	78	67	72	94	81	117	62
Over three-day lost-time accidents	number	2,482	2,461	2,248	2,171	2,178	2,017	2,148
Total accidents – major and over three-day lost-time accidents	number	2,560	2,528	2,320	2,265	2,259	2,134	2,210
Accident rate								
Major accident rate	number per 100,000 full-time equivalent employees	130	100	107	141	123	177	94
Over three-day lost-time accident rate	number per 100,000 full-time equivalent employees	4,146	3,687	3,330	3,253	3,302	3,043	3,266
Total lost-time accident rate – major and over three-day lost-time accidents	number per 100,000 full-time equivalent employees	4,276	3,787	3,437	3,394	3,425	3,220	3,360
Work days lost								
Work days lost from major accidents	number	u/a	u/a	u/a	3,706	3,473	6,022	1,977
Work days lost from over three-day lost-time accidents	number	u/a	u/a	u/a	61,084	64,751	58,162	65,496
Total work days lost from major accidents and over three-day lost-time accidents	number	u/a	u/a	u/a	64,790	68,224	64,184	67,473

We have collected data on number of major accidents and over three-day lost-time accidents from 2006/07. Data covers all our Operating Companies and joint ventures since 2009/10. In previous years, data was collected from Operating Companies and joint ventures which accounted for 99% of Group turnover. We started to monitor number of days lost from these accidents in 2009/10.

There are some significant variations in accident rates across the Group. This is partly due to differences in legislation, mandatory accident reporting requirements, and health and safety cultures across countries. In 2012/13, the total lost-time accident rate in the UK was 1,133 per 100,000 full-time equivalent employees.

u/a – data unavailable.

Continued...

▪Within KPMG's limited assurance scope

EMPLOYEES

Health & safety – Work-related employee accidents: other (data collected for first time in 2012/13)

	Unit	2012/13▪
Other work-related employee accidents/injuries (including accidents that result in three days or less of lost time)	number	5,695
Work days lost as a result of other work-related employee accidents/injuries	number	750

We extended our data collection in 2012/13 to cover other accidents. Data for 2012/13 covers all our Operating Companies and joint ventures. However, the data for Castorama France only covers accidents which result in time off work. The scope of the data will be extended next year to cover all employee accidents.

Health & safety – Customer accidents (data collected for first time in 2012/13)

	Unit	2005/06	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13▪
Customer accidents	number								4,028

We collected data on customer accidents for the first time in 2012/13.

Diversity – senior management 2012/13

	Unit	2005/06	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13▪
Gender									
Board – men	% of Board members								73
Board – women	% of Board members								27
One Team Leadership Group – men	% of One Team Leadership Group								78
One Team Leadership Group – women	% of One Team Leadership Group								22

Diversity – all employees

	Unit	2005/06	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13▪
Gender									
Total employees – men	% of employees	60	60	60	59	59	60	60	60
Total employees – women	% of employees	40	40	40	41	41	40	40	40
All management positions – men	% of managers	76	75	73	73	71	71	71	70
All management positions – women	% of managers	24	25	27	27	29	29	29	30
Age									
Employees 24 and under	% of employees	21	18	21	17	17	16	15	14
Employees 25–49	% of employees	66	69	66	70	70	70	71	71
Employees 50 and over	% of employees	13	13	13	13	13	14	14	15
Disability									
Employees who have declared a disability	% of employees	2	2	2	2	2	3	3	2
Ethnic minorities – UK only									
Employees who have declared they are from an ethnic minority	% of employees	7	8	8	10	10	10	9	7

Data is for full-time equivalents, as at the year end.

Data for ethnic minorities is for the UK only (B&Q UK, Kingfisher corporate head office and Screwfix). Data was not available for Screwfix for the two years 2009/10 and 2010/11 due to changes in the data monitoring systems (but this does not have a significant impact since Screwfix accounted for 10% to 11% of UK employees in those two years).

▪Within KPMG's limited assurance scope

KEY DATA

Compliance with Kingfisher's supply-chain ethical and environmental standards

Factories and suppliers of own-brand/exclusive brand products[1]

	2012/13▪
Active factories/suppliers Number of active factories/suppliers	1,584
On-site audit Number of active factories/suppliers that had an on-site audit in the past three years	1,216 (77%)
Desktop audit only Number of active factories/suppliers that had only a desktop assessment in the past three years	19 (1%)
All audits (on-site and desktop only) Number of active factories/suppliers that had either an on-site audit or desktop assessment in the past three years	1,235 (78%)

Kingfisher's supply-chain ethical and environmental standards are contained in the Kingfisher Code of Conduct for Factory Working Conditions which can be viewed at www.kingfisher.com/NetPositiveResources. The criteria for supplier audits are based on the Code.

[1] Data includes factories that supply products via the Kingfisher Sourcing Organisation (KSO) and first-tier suppliers of own-brand/exclusive brand products to our Operating Companies. The majority of products sourced via the KSO are own-brand/exclusive brand.

DETAILED DATA

This is the first year we have collected data on these KPIs. In previous years, we recorded the total number of assessments during the financial year, but not split by suppliers of own-brand/exclusive brand products.

Compliance with Kingfisher's supply-chain ethical and environmental standards
Factories and suppliers of own-brand/exclusive brand products[1]

Sourcing via Kingfisher Sourcing Organisation (KSO)	2012/13
Active factories Number of active factories that supply products to the Kingfisher Sourcing Organisation	1,058
On-site audit Number of active factories that had an on-site audit in the past three years	1,038 (98%)
Desktop audit only Number of active factories that had only a desktop assessment in the past three years	0 (0%)
All audits (on-site and desktop only) Number of active factories that had either an on-site audit or desktop assessment in the past three years	1,039 (98%)
Sourcing via Operating Companies	2012/13▪
Active suppliers Number of active suppliers of own-brand/exclusive brand products (excluding KSO)	526
On-site audit Number of active suppliers that had an on-site audit in the past three years	178 (34%)
Desktop audit only Number of active suppliers that had only a desktop assessment in the past three years	19 (4%)
All audits (on-site and desktop only) Number of active suppliers that had either an on-site audit or desktop assessment in the past three years	197 (38%)

[1] Data includes factories that supply products via the Kingfisher Sourcing Organisation (KSO) and first-tier suppliers of own-brand/exclusive brand products to our Operating Companies. The majority of products sourced via the KSO are own-brand/exclusive brand.

The data excludes Koçtaş and Castorama Poland, which do not record the split in data by own-brand/exclusive brand and manufacturer branded products.

Compliance with Kingfisher's supply-chain ethical and environmental standards
Suppliers of manufacturer branded products

Sourcing via Operating Companies	2012/13▪
Active suppliers Number of active suppliers of manufacturer branded products (excluding KSO)	6,053
On-site audit Number of active suppliers that had an on-site audit in the past three years	531 (9%)
Desktop audit only Number of active suppliers that had only a desktop assessment in the past three years	69 (1%)
All audits (on-site and desktop only) Number of active suppliers that had either an on-site audit or desktop assessment in the past three years	600 (10%)

Data on Operating Company sourcing covers first-tier suppliers.

The data excludes Koçtaş and Castorama Poland, which do not record the split in data by own-brand/exclusive brand and manufacturer branded products.

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Kingfisher Sourcing Organisation – detailed data on factory audits

		2005/06	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13
Factory numbers: Total number of active factories that supply products to the Kingfisher Sourcing Organisation	number	u/a	897	854	908	949	1,083	1,141	1,058
On-site audits: Number of active factories that had an on-site audit in the past year to monitor compliance with Kingfisher's supply-chain ethical and environmental standards	number	604	644	433	411	541	478	586	501
Factory action plans required: Number of factories that were required to make improvements through a Corrective Action and Improvement Plan following an on-site audit in the past year. See note 1	number	367	477	389	307	424	383	456	348
	% of factories audited	61%	74%	90%	75%	78%	80%	78%	69%
Factory action plans implemented: Number of factories that implemented action plans during the past year. See note 2	number of factories	281	369	336	287	374	343	420	311

Note 1: All factories are required to put in place a Corrective Action and Improvement Pplan (CAIP) if they do not meet specified standards on quality, environmental or ethical issues. In 2012/13, 341 factories agreed a CAIP during the year to be completed within a specified timeframe. A further seven factories were scheduled to put in place a CAIP early in the following financial year (in line with agreed timescales set by KSO).

Note 2: The data on factories that implemented an action plan includes some factories that were assessed the previous year. All factories are required to implement action plans within an agreed timeframe (which in some cases will carry over into the next financial year). Factories that fail to implement their action plan within the agreed timeframe are given an extension of three months (based on the assessment date), and then a full reassessment is carried out if the actions are not completed within a specified period. A new factory cannot be activated (i.e. an order cannot be placed) until the CAIP is implemented and signed off.

u/a – data unavailable.

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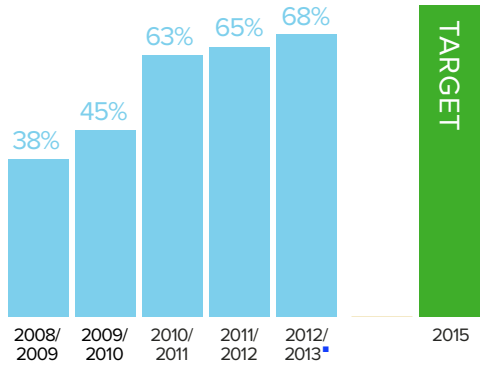
KEY DATA

Waste recycled

75%

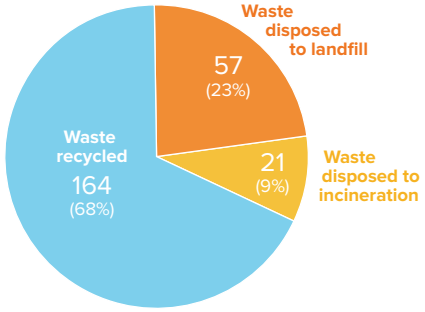
% of waste recycled



Waste recycled data covers our stores, offices & other buildings from 2011/12. Data for previous years covers only stores.

Waste recycling and disposal 2012/13▪

Thousand tonnes



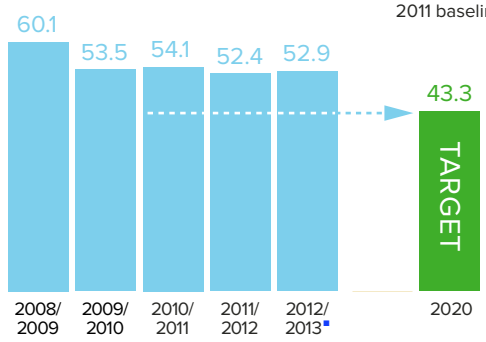
Some of our waste contractors do not provide a breakdown of the waste disposed by destination (landfill or incineration). In such cases, we have assumed the waste goes to landfill.

Carbon emissions – direct haulage

-20%

Thousand tonnes CO_2 equivalent from dedicated store and home delivery fleets

20% reduction from a 2010/ 2011 baseline



DETAILED DATA

Waste recycling and disposal

	Unit	2005/06	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13▪
Stores									
Waste generated (disposed + recycled)	thousand tonnes	196	209	209	199	203	195	222	236
– Waste disposed	thousand tonnes	142	156	148	124	112	72	79	77
– Waste recycled	thousand tonnes	54	53	61	75	91	123	143	159
Recycling rate	% of waste generated	28%	25%	29%	38%	45%	63%	64%	67%
Store waste disposed	tonnes / £ million retail sales	18.5	18.8	16.3	12.2	10.5	6.8	7.2	7.2
Offices & other buildings									
Waste generated (disposed + recycled)	thousand tonnes	u/a	u/a	u/a	u/a	u/a	u/a	6	6
– Waste disposed	thousand tonnes	u/a	u/a	u/a	u/a	u/a	u/a	1	1
– Waste recycled	thousand tonnes	u/a	u/a	u/a	u/a	u/a	u/a	5	5
Recycling rate	% of waste generated	u/a	u/a	u/a	u/a	u/a	u/a	88%	86%

u/a – data unavailable.

Continued...

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	Unit	2005/06	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13▪
All sites – stores, offices & other buildings									
Waste generated (disposed + recycled)	thousand tonnes	196	209	209	199	203	195	228	242
– Waste disposed	thousand tonnes	142	156	148	124	112	72	80	78
– Waste recycled	thousand tonnes	54	53	61	75	91	123	148	164
Recycling rate	% of total waste generated	28%	25%	29%	38%	45%	63%	65%	68%
Carbon emissions from waste disposed	tonnes CO_2e	28,474	30,975	29,508	24,605	22,237	14,424	15,909	15,513

We have collected data on store waste since 2005/06. We extended our data in 2011/12 to cover offices and other buildings.

Data on store waste covers all our Operating Companies and joint ventures since 2009/10. Some estimates have been used by Koçtaş (all years) and B&Q China (data prior to 2012/13). In previous years, actual data was collected from Operating Companies and joint ventures which accounted for the following percentage of Group turnover: 88% in 2008/09, 94% in 2007/08, 58% in 2006/07, 76% in 2005/06. In prior years, where Operating Company data was not available, Kingfisher made estimates based on turnover.

The data for offices & other buildings covers our Operating Companies and joint ventures which account for 89% of Group turnover in 2012/13 (data in 2011/12 covered businesses which accounted for 61% of Group turnover).

Our UK Operating Companies, B&Q UK & Screwfix, backhaul waste to their distribution centres for recycling. Therefore, the data for these two Operating Companies cover both store and distribution centre waste.

The data is rounded to thousand tonnes, but the recycling rate is calculated using unrounded figures.

Recycling – breakdown of materials recycled

	Unit	2005/06	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13▪
Wood	thousand tonnes	27	25	28	35	40	58	78	79
Cardboard/paper	thousand tonnes	20	21	24	24	28	32	37	37
Plastic	thousand tonnes	2	2	3	3	3	5	5	8
Metal	thousand tonnes	2	2	1	1	2	4	4	6
Other	thousand tonnes	3	3	5	12	18	24	24	34
Total	thousand tonnes	54	53	61	75	91	123	148	164

Packaging – own-brand and exclusive brand products

	Unit	2009/10	2010/11	2011/12	2012/13▪
Weight of primary packaging	tonnes	27,666	30,531	27,473	27,384
Weight of primary packaging relative to sales	tonnes per £ million sales	12.6	13.3	10.8	9.5

Data on packaging was collected for the first time in 2009/10.

It covers our UK and French businesses which accounted for around 96% of our own-brand/exclusive brand sales in 2012/13.

Key areas of estimation:

- The data for B&Q UK for own and exclusive-brand products is derived from taking the weight collected for all packaging and then making an estimate based on the sales value of own and exclusive-brand products.
- At Castorama France, we collect data for own and exclusive-brand products which are imported, as required by legislation. We use this data to estimate the total packaging used on all own-brand and exclusive-brand products.

Haulage direct impacts – dedicated fleet vehicles

	Unit	2005/06	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13▪
Store deliveries – own/dedicated fleet vehicles									
Fuel: Diesel	thousand litres	13,364	18,010	19,965	17,336	14,956	14,993	14,966	14,482
Fuel: Liquified natural gas (LNG)	thousand litres	0	0	0	0	0	0	0	177
Carbon emissions	tonnes CO_2e	35,649	48,043	53,260	46,246	39,895	39,995	38,602	37,736
Distance travelled	thousand km	43,483	56,411	64,559	56,353	48,293	47,026	47,020	45,578
Volume of products delivered	thousand m^3	3,801	4,445	4,594	4,063	3,641	3,734	3,720	3,650
Loading efficiency	litres of fuel used per m^3 of product delivered to stores	3.52	4.05	4.35	4.27	4.11	4.02	4.02	4.02
Home deliveries – own/dedicated fleet vehicles									
Fuel: Diesel	thousand litres	u/a	u/a	5,467	5,202	5,082	5,282	5,332	5,834
Carbon emissions	tonnes CO_2e	u/a	u/a	14,583	13,876	13,557	14,090	13,823	15,197

Continued...

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	Unit	2005/06	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13▪
Total store and home deliveries – own/dedicated fleet vehicles									
Fuel	thousand litres	13,364	18,010	25,432	22,538	20,038	20,275	20,298	20,493
Carbon emissions	tonnes CO_2e	35,649	48,043	67,843	60,122	53,452	54,085	52,425	52,933

The following Operating Companies used dedicated store delivery fleets in 2012/13 – B&Q UK (approximately 70% of store deliveries), Castorama France (approximately 25% of store deliveries) and Screwfix (100% of store deliveries).

The following Operating Companies used dedicated home delivery fleets in 2012/13 – B&Q UK, Castorama France and Koçtaş.

Castorama France has estimated data on diesel from distance travelled.

u/a – data unavailable.

Haulage indirect impacts – third-party non-dedicated store delivery fleet

	Unit	2005/06	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13▪
Carbon emissions	tonnes CO_2e	u/a	u/a	12,226	9,571	21,972	26,343	54,637	48,644

Where we use haulage via third-party non-dedicated fleets, data was collected for 80% of Operating Companies and joint ventures by turnover in 2012/13 (80% in 2011/12, 88% in 2010/11, 88% in 2009/10).

Data for B&Q China (collected from 2011/12) is an estimate based on number of deliveries and average distances between the distribution centre and stores.

Business travel

	Unit	2008/09	2009/10	2010/11	2011/12	2012/13▪
Business travel by air						
Flights	number	42,901	40,634	42,690	42,003	41,013
Carbon emissions from business travel by air	tonnes CO_2e	7,208	5,894	5,789	6,925	6,128
Business travel by road						
Carbon emissions from business travel by road	tonnes CO_2e	u/a	6,276	9,160	9,479	9,998
Business travel total (air and road)						
Carbon emissions from business travel by air and road	tonnes CO_2e	7,208	12,170	14,949	16,404	16,126

Data on business travel by air was collected from all Operating Companies and joint ventures in 2012/13. In previous years, data was collected from Operating Companies and joint ventures which accounted for the following Group turnover: 90% in 2011/12, 90% in 2010/11, 89% in 2009/10, 89% in 2008/09.

The number of flights comprises 15,035 short-haul flights, 22,494 medium-haul flights and 3,484 long-haul flights.

Data on business travel using company cars was collected from all our Operating Companies and joint ventures in 2012/13 (which covered company cars as a minimum). In previous years, data was collected from Operating Companies and joint ventures which accounted for the following Group turnover: 90% in 2011/12, 86% in 2010/11, 85% in 2009/10.

In 2012/13, we asked our Operating Companies to report data separately for company cars, hire cars and non-company cars. All Operating Companies reported data for company cars. Six of our nine Operating Companies reported data for hire cars as well (the exceptions were B&Q China, Castorama Poland and Castorama Russia). B&Q UK and Brico Dépôt France also reported data for business travel using employees own cars.

u/a – data unavailable.

Property water use

	Unit	2005/06	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13▪
Stores									
Water use	million m^3	u/a	1.65	1.57	1.73	1.46	1.51	1.33	1.37
Water intensity	litres/m^2 reported floor space	u/a	u/a	u/a	u/a	u/a	227	193	193
Offices & other buildings									
Water use	million m^3	u/a	u/a	u/a	u/a	u/a	u/a	0.06	0.06
Water intensity	litres/m^2 reported floor space	u/a	u/a	u/a	u/a	u/a	u/a	245	229

Continued...

▪ Within KPMG's limited assurance scope

	Unit	2005/06	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13▪
All sites – stores, offices & other buildings									
Total water use	million m^3	u/a	1.65	1.57	1.73	1.46	1.51	1.39	1.43
Water intensity	litres/m^2 reported floor space	u/a	u/a	u/a	u/a	u/a	227	195	194
Carbon emissions from water use & effluent	tonnes CO_2e	u/a	1,381	1,314	1,580	1,333	1,373	1,268	1,329

Store water use data was collected from all our Operating Companies and joint ventures for the past four years (2009/10 – 2012/13). In previous years, data was collected from Operating Companies and joint ventures which accounted for the following percentage of Group turnover: 69% in 2008/09, 72% in 2007/08 and 70% in 2006/07. Estimates were made for the unreported element in previous years.

The data for offices & other buildings was collected from Operating Companies and joint ventures that account for 84% of Group turnover in 2012/13 (95% in 2011/12).

Our water intensity is measured relative to 'reported' floor space. This includes gross internal area + external sales area. In previous years we calculated water intensity using total sales area (internal and external), but switched to the reported floor space in 2012/13 since this is a more accurate measure of our water intensity. We have estimated the 'reported' floor space back to our target baseline year of 2010/11.

u/a – data unavailable.

VOCs in own-brand paint ranges

	Unit	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13▪
Average volatile organic compounds (VOCs) in own-brand paint ranges	g/litre	97	82	77	83	85	67	65

Data on VOCs was collected from Operating Companies and joint ventures which account for 90% of the Group turnover in 2012/13 (97% in 2011/12, 88% in 2010/11, 89% in 2009/10).

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